



Service Employee

Protecting the eyesight of patients with retinal diseases is our mission. To achieve this, our international team works closely with physicians and clinical specialists worldwide to further improve retinal treatment with our unique Navilas® navigated laser system.

Join our team and become part of saving the eyesight of patients with our highly innovative eye laser systems.

Your tasks:

- Carrying out installations, maintenance, repairs and safety checks on retinal lasers at our customers in hospitals and at physicians in private practice in the DACH region
- Telephone and written acceptance of customer inquiries from our direct customers and distributors
- Repairing returns from the field and providing spare parts
- Analyzing device data and malfunctions in cooperation with our R&D department
- Advising our customers as a medical device consultant according to § 83 MPDG
- Telephone and written support of our distributors for repairs and fault analyses

Your profile:

- Completed vocational training in the field of electrical engineering, electronics or comparable training.
- Ideally, further training as a technician specializing in medical technology/electrical engineering
- Willingness to travel up to 50% in DACH region (no regular weekend work)
- Driving license class B
- Ability to problem solve and think analytically
- Good communication skills in German and English
- Customer oriented way of working
- Basic IT knowledge and knowledge of standards such as DICOM and HL7, advanced network integration, databases, MS Office, DGUV measurements is desirable but not essential
- Ability to plan and organize own field service assignments

We offer:

- An interesting and varied job in a collegial, highly motivated team
- Working in a fast-growing, innovative company with flat hierarchies
- Flexible working hours, performance-related remuneration and bonus system
- A company car for field service assignments (no private use)
- Technical equipment such as company cell phone, laptop and tool box
- Flextime model with core working hours
- Social events (e.g.: Christmas or summer party)

Have we aroused your interest?

Then we should get to know each other!

Please send us your complete application documents including your salary requirements and earliest possible starting date by e-mail to: Jobs@od-os.com